

Mary Morrow

Personal Information

Nationality: USA
Resident of: Aurora, Illinois
Gender: Female
Marital Status: Married

Professional Experience

November 2012- Present Deputy Administrator
Illinois Department of Healthcare and Family Services
Division of Child Support Services - Parent Support Services
208 E. Indian Trail
Aurora, IL 60506

January 2010- October 2012 Assistant Deputy Administrator
Illinois Department of Healthcare and Family Services
Division of Child Support Services – Northern Field Operations
208 E. Indian Trail
Aurora, IL 60506

January 2005-
January 2010 Assistant Deputy Administrator
Illinois Department of Healthcare and Family Services
Division of Child Support Services – Administrative Operations
32 W. Randolph St 9th Floor
Chicago, IL 60601

November 2002-
January 2005 Aurora Regional Field Manager
Illinois Department of Healthcare and Family Services
Division of Child Support Services – Northern Field Operations
208 E. Indian Trail
Aurora, IL 60506

October 1999-
November 2002 Illinois SDU Contract Manager
Illinois Department of Healthcare and Family Services
505 County Farm Road Bldg B
Wheaton, IL

October 1997-
October 1999 Assistant Manager – Resources and Training
Illinois Department of Public Aid – Child Support Division
36 W Randolph St – 7th Floor
Chicago, IL 60601

June 1995 –
October 1997 Quality Assurance Specialist
Illinois Department of Public Aid – Child Support Division
280 E. Indian Trail
Aurora, IL 60505

December 1989 – Office Administrator
June 1995 Illinois Department of Public Aid – Child Support Division
280 E. Indian Trail
Aurora, IL 60505

September 1982- Remedial Reading Instructor
December 1989 West Aurora School District 129
80 S River Street
Aurora, IL 60506

Education

June 1969 Western Illinois University
Spanish Geology

Areas of Child Support Expertise

Early Intervention
Fatherhood Program
Teen Parent Programs
Administrative Process
Administrative Collection Remedies
State Disbursement Units
Intergovernmental Casework
Contract Management – RFP, IFB
Management and Training

Organizations

National Child Support Enforcement Association – Director, Annual Conference Chair
Illinois Child Support Enforcement Association – Past President, Director
Illinois Parent Teacher Association – Life Member
Girl Scouts of America – Former Member of Board of Directors
Strathmore’s Who’s Who Among Business Professionals